

13 Dec 2005

PAYMENT OF UTILITY BILLS AT 7-ELEVEN STORES

1. With effect from 13 Dec 2005, utility services customers will be able to pay their SP Services' utility bills at any of the 7-Eleven outlets.
2. Jointly introduced by SP Services and 7-Eleven, this new mode of payment will allow customers to pay their utility bills using cash, NETS or CashCard at any of the more than 300 7-Eleven stores islandwide.
3. Mr Ong Keng Kiat, Managing Director of SP Services, said: "SP Services constantly explores ways to improve our services to customers. The tie-up with 7-Eleven is yet another customer service initiative to bring convenience to our customers. We are pleased to be able to tap into 7-Eleven's extensive service network islandwide to provide easy accessibility to our 1.2 million customers. With this facility, customers can now make cash payment at any time of the day."
4. "7-Eleven has evolved from a grocery-based 24-hour convenience store to today's one-stop shop offering many different types of services. Working with SP Services marks another milestone for 7-Eleven. Utility bill payment service is now available to every household in Singapore at any time of the day in any of our over 300 stores network across the island. With most of our stores situated in the heartlands, we bring convenience right to the door-step of Singaporeans," said Mr Benjamin Eng, CEO, 7-Eleven.
5. Currently, customers can pay their bills through any of the following modes of payment:-
 - (a) At SP Services' Service Counters at Somerset Road/Woodlands Civic Centre
Cash, Cheque, NETS, CashCard or Credit Card;
 - (b) At HDB Hub in Toa Payoh
Cash, Cheque, NETS, or CashCard;
 - (c) At SingPost branches
Cash, NETS, CashCard or SingPost SAM kiosks;
 - (d) Inter-bank GIRO;

- (e) POSB Everyday Card ;
- (f) Telephone Banking and Internet Banking through DBS, OCBC and UOB;
- (g) DBS/POSB/OCBC ATMs;
- (h) AXS Stations.

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